

BloomBack Flowers Repurposing Service Agreement

Thank you for choosing to repurpose your event flowers with BloomBack.

This is an agreement between BloomBack Pte Ltd **“Service Provider”** and **Donor “Client”**.

Repurposing of flowers requires coordination between various parties as well as logistics support. To ensure that this process can be completed smoothly and efficiently, we require our Clients to read through and agree on the following terms.

Arrangements between Partners

- **IMPORTANT:** Client is responsible in ensuring that venue owners/florists/wedding planners/etc are agreeable that the event flowers will be repurposed and to co-operate with the Service Provider team. The repurposing may be cancelled without refund if the Service Provider faces opposition from other partners engaged by Client.

Scope of Service

- Our services shall only be executed upon receiving a confirmation on the agreement
- Prices quoted include the provision of all materials and equipment needed for dismantling and repurposing. Prices quoted exclude reinstatement/clean-up of site/ground.
- Any additional items or services shall be charged separately. No amendments or alternations shall be accepted within 24 hours before setup.
- If the varieties, sizes, quantities, condition of flowers on-site differ from what was communicated, our team shall make necessary decision on-site. This may include leaving behind excess quantities beyond what can be managed by the Service Provider team.
- Adequate shelter must be provided to the dismantling team to prevent cancellations due to unforeseen circumstances such as rain.
- Additional charges shall apply to the Client if:
 - The site of display is inaccessible directly by our logistics vehicles
 - Timing delay of more than 1 hour
 - Delays due to access issue (e.g. no passes and permit for transportation and team to site, site closure / restriction due to security reasons)

Prices

- Price quoted is valid for a period of 30 days from the date of quotation.

Additional Charges

- A surcharge applies for setup and dismantling jobs in the following venues:
 - MBS (Marina Bay Sands) – \$60
 - RWS (Resorts World Sentosa) – \$60
 - Jurong Island and other offshore islands – \$100
- A surcharge of 20% will apply for each delayed hour beyond the scheduled timing for the repurposing start time

Payment

- The customer shall pay in full upon acceptance of agreement.
- Credit Term of 14 days may be applicable, subjected to approval only.
- Mode of payment by cheque made payable to 'BloomBack Pte Ltd'; Or online bank transfer to DBS Current Account: 0720009169
- Please do not enclose cash payment via post or give it to any of our operational staff. Service Provider will not be liable for cash payment made to our operational staff.
- Service Provider shall in addition to any other remedies, be entitled to charge interest on the amount unpaid at the rate of 1% per month. The customer shall assume responsibilities for all collection of legal fees necessitated by default in payment.
- Client shall be liable for full payment to Service Provider if the order is cancelled after confirmation.

Transfer of Ownership

- Ownership of items will be transferred to Service Provider, once event is over and items are handed over by Client at event venue.

Uses of Flowers

Includes but not limited to

- Sending flowers to beneficiaries;
- Sale of repurposed products and services to raise fund for supporting our beneficiaries employment

I agree with the above Service Agreement:

Signature: _____

Name: _____

Date: _____

Date of Event: _____